

HOW TO MAKE A BOOKING

1. Telephone us on 01841 533447 to confirm that the dates you require are available. This reservation is held for five days from your call to give sufficient time to return your Booking Form, with a deposit of £150.00 for each week booked. If we do not hear from you, then the booking will be void.
2. All cheques are to be made out to W. J. Gidlow and sent to Cyntwell, 4 Cross Street, Padstow, Cornwall. PL28 8AT. Bookings from outside the UK must be accompanied by either a cheque drawn from a UK bank or by sterling draft.
3. Upon receipt of your completed booking form and deposit we will confirm your reservation in writing or by email and include details of the balance required no later than **EIGHT WEEKS** before arrival.

BOOKING CONDITIONS

1. Bookings are only accepted from persons over 21 years of age and will be made strictly in order of deposits received and shall be between the Client named and the Proprietor.
2. Sub letting or transferred letting will not be permitted except by special agreement and only the names of persons stated when booking will be accommodated in the property. Only the maximum number of persons shown on the property details may occupy the property (this is a max of 4 persons).
3. A deposit of £150.00 per week booked must be sent with the reservation request and the balance must be received by the Proprietor not later than **EIGHT WEEKS** prior to arrival. We reserve the right to cancel your holiday if we do not receive the final payment on time and your deposit will be forfeited. In the case of cancellation after bookings have been confirmed, the deposit is returnable only subject to the property being re-let. If not re-let the balance on the full tariff must be paid. There will be a £10.00 administration charge for any refunds made.
4. The accommodation is available only from **3pm** on arrival day and must be vacated by **10am** on departure day.
Bookings are made from Saturday to Saturday.
5. The Proprietor is responsible for the payment of all charges for gas and electricity.
A deposit of £50.00 in cash (refundable on or within 7 days of departure) **is payable on arrival to cover breakages and exceptional cleaning costs.**
6. The Inventory provided should be checked on arrival and departure. The Proprietor reserves the right to make a claim for damages to the building, breakage or loss of any of the contents and the value of any such claim must be paid by the Tenant. The Proprietor reserves the right of access for the purpose of checking the building and contents prior to departure.
7. The Proprietor will not be liable for any act, neglect or default on the part of the Tenant or any other person, nor for any accident, damage, loss or injury, expenses or inconvenience to any person or thing brought onto the property, nor for personal injury or loss of life.
8. The Tenant will be held liable for any costs incurred through delayed departure. Outgoing Tenants are asked to leave the premises in a clean and tidy condition or a cleaning charge will be levied.
9. Any Proprietor's rules as notified must be observed. Electric and other failures must be reported to the Proprietor immediately, Tenants must not attempt to effect repairs themselves.
10. Any dissatisfaction with the accommodation offered must be reported within 24 hours of arrival.
11. Whilst any representation, verbal and visual contained in the advertising matter and brochures are made in good faith, they are intended to give general guidance as to the character of the accommodation, they do not form part of any agreement with the Proprietor.

HOLIDAY INSURANCE

When you complete the Booking Form for your Holiday you are entering into a legally binding contract. If you are unable to take your holiday, for whatever reason, you will forfeit your deposit and be liable to pay the total cost of the holiday, subject to any re-letting that may be possible.

For your own protection you are advised to take out Holiday Insurance to cover the full cost of your Holiday. This can normally be arranged with your household insurer or with an insurance agent.